

Fireworld Warranty

This warranty is provided, in addition to other rights and remedies you have under law:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and the compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced, if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your product is warranted against (any) defects in material and workmanship.

Our liability is limited, to the extent permitted by the Law, to a refund, or to the repair or replacement of the product, and does not include the service level 3 recharge or any other recharge after use of the fire extinguisher.

Fireworld's warranty is for:-

Fire extinguishers: 5 years from the date of purchase. Note the fire extinguishers may be under the Fireworld brand. Or the product may be an associate brand with either a Global Mark or SAI Global accreditation.

Fire Hose reels and other equipment: 1 year from the date of purchase.

We will not be liable for any consequential loss and the warranty will not apply, to the extent that the defects were a consequence of:

- Failure to use the product for the purpose for which it was intended;
- Failure to service the product correctly, to the relevant Australian Standards.
- Damages caused by fair wear and tear; i.e. aggressive environments'
- Unauthorised modifications to the product : Use of non-genuine parts or accessories.
- Any Installation of the product, which may have caused harm.

If you wish to make a warranty claim you must:

1. Return the product to Fireworld, at your cost .
2. Provide evidence that the product has been serviced strictly in accordance with Australian Standards 1851: Part's,1 and 2.
3. Provide proof of purchase, together with an invoice.

Please refer to our website for a detailed explanation of the service requirements for our products.
Please contact

The Manager at Fireworld Australia Pty Ltd.
Unit 26 – 16 Bernera Drive,
Prestons NSW 2170
PO Box 50, Casula Mall NSW 2170.
Telephone: 1300 733 064
Facsimile: 02.85729930
Email: info@fireworld.com.au